

## Public libraries from the users' perspective: A Case study of Educational Sciences undergraduate students of Sahid Beheshti University



Amir Reza Asnafi, Assistant professor of Sahid Beheshti University  
Email: Aasnafi@gmail.com



Shima Moradi, university lecturer, Information Science and Knowledge



Maryam Pakdaman Naeini, PhD student of Information Science and Knowledge

### Research community



29 Person



10 Person



#### o Satisfactory level of library services

- + had experienced and well- satisfied (26)
- - Claims from membership fee (1), not enough facilities (2), bad librarian's attitude (2), too crowded to study (1)

#### o Overall point of view about library

- ☒ Have Good facilities for all people in community (14),
- ☒ Can promote reading habit & educate users (7),
- ☒ Have heterogeneous users of the community(5),
- ☒ Can lead to information awareness (1),

#### o Public Library role:

• Female (28): raise community information awareness, promote reading, help knowledge sharing, help to better services at school and academic libraries, provide services to children and the seniors and special needed users, use as place to study

• Male (10): Think Public libraries are public universities (5), Can complete educational procedure of community (3), information awareness and promote reading (2), use as a place to study, reading and research



#### Finding in a nutshell:

- The expectations of students were almost equal
- public libraries face a community of heterogeneity
- An outstanding role to promote reading
- Should meet general information needs of users
- Should seek the ways to institutionalize their value in community.
- This course was helpful to them.

Public libraries