Engaging the Classroom – Google Forms and Library Guides

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Introduction

Information literacy in the academic library frequently involves the “one-shot” instruction section. In order to allow students to leave the classroom with increased knowledge and perhaps a good start on their research, we develop tools and resources to help meet these goals. The combination of library guide and Google form allows us to not only lecture to the student, but to keep them engaged and working on their projects.

The process involves the project of providing for the development of the guide and Google form in order to allow students real opportunities to engage in research while the librarian is present. The form allows for a brief evaluation of what the student has learned, what they still want to learn and what we can do to help them learn more about the academic library.

The Process

Developing relationships with instructors is key to the development of cooperative teaching events. There are several strategies to accomplish this including:

- Curriculum mapping
- New faculty introductions
- Distribution of newsletters
- Attendance at department specific events, open houses, and special lectures and presentations.

Once the contacts have been made, we emphasize the many services that are provided by the library including the opportunity to provide in-class instruction. It is extremely helpful to meet with the classroom faculty and, also request a syllabus and list of assignments from each. We take the opportunity to identify three or four of the most important aspects of research the faculty member is interested in emphasizing to the student. We try to make this a joint venture, negotiating both library and classroom issues for importance. Once the objectives of the session have been identified we create a library guide.

The guide emphasizes those aspects of library research that the faculty member is most interested in providing for student learning. Generally, we provide an overarching introduction to the library, direct links to the catalog, relevant databases, reference sources, news links, a few good books and information related to plagiarism, narrowing your topic and contact information for the library or librarian as well as easy access to our chat services. Importantly, for a class guide we include the link to a Google form that is employed during the session to get the research started.

Implementing New Skills

We have a collection of questions that we have developed related to searching the catalog, identifying peer reviewed journals, using citation indexes, and much more. The time and effort invested in development of these questions and ideas is absolutely worth it in the time saved in future development.

There are a variety of templates you can use to enhance the visual appeal of the form, or you can create your own graphic.

Remember to provide a link between your library guide and the worksheet for a smooth transition as you are displaying the resources and also discussing the issues related to the instruction session.

It is really helpful to have another individual in the classroom working with the students as you step through the form. Frequently we ask the instructor to work with us, or employ a graduate assistant to engage in the development and implementation of the session.

You will want to be able to easily toggle between the library guide and the student view of the form. As the students enter the answers you should also toggle back to the development view in order to display the answers to the questions. Students seem to really enjoy the visual aspects of this process, but you do have to remember to take your time to enable them to keep up.

Results can be displayed in a variety of ways.

Assessment

We always include a three question assessment for the students at the end of the program.

- Did you discover anything today that you did not know before?
- Do you still have unanswered questions?
- What would you have changed about the session today?

The results are quite useful in future development of guides especially as we work with increasing complex research assignments. The students are almost invariably grateful for the opportunity to work through problems in a classroom situation to get their research started. They are happy to articulate unanswered questions in the anonymous milieu of the web form, and they frequently provide really useful suggestions for how the instruction session might be improved. We do occasionally encounter someone suggestion that more “cat emojis” be used in the library guide, but most often we learn about the thinking of the student as they engage with one of the largest academic research libraries in the United States.

“What did you learn…” Responses

[Student responses to the question about learning something new are provided here.]

“What would you change…” Responses

[Student responses to the question about changing aspects of the session are provided here.]

Conclusions

The Google form provides us with an easy, anonymous way to provide practice and support to our students. Any survey type software can do the same, but in our case the Google form has been chosen for its ease of development, flexibility and openness.

If you have any questions related to the implementation of Google forms in the classroom, please do not hesitate to contact me at rudasill@illinois.edu.

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